



# FIRE & SAFETY PROTECTION PROVIDER

## CAPABILITY STATEMENT





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## ABOUT US

### MELBOURNE'S PREMIER FIRE & SAFETY SOLUTIONS PROVIDER:

There's so much at stake when you own or manage a building or facility, particularly with essential services. You want and need to ensure that all equipment is correctly installed and maintained to the highest possible standard, and that all documentation is completed thoroughly to ultimately provide a safe environment.

That's where Fire and Wire can assist. At Fire and Wire we meet and exceed Australian Standards to offer you unprecedented protection.

We pride ourselves on a responsive, convenient and thorough service. All fire safety work is preceded with a live service report, and a quotation for any issues found. We contact you prior to any scheduled work to arrange the most convenient time. Our attention to detail extends from obtaining all necessary fire safety clearances to compiling reports. Fire and Wire maintains a vast array of facilities and we are sure we can give you the highest quality service available. Quality drive us over quantity so you can be comfortable knowing you are not just one of the thousands of sites we look after.

Every site is important to us, Safety is important to us, compliance is important to us, Satisfied clients are important to us. You can be completely comfortable that we can manage your site with undivided attention and care. All Fire and Wire clients get access to our portal showing all site information, reports, quotes and real time reporting giving you full transparent access to your information.

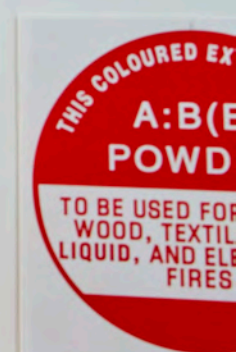
We are currently the trusted fire safety partner on many varied sites and look forward to working with you as part of our valued client list.

### ACCREDITATION:

Our clients can be assured that the technicians attending their sites are fully qualified and accredited to our industry's highest standard. Fire and Wire is FPAS accredited with our Peak body the FPAA.

Our team of highly experienced fire systems and equipment technicians continue to learn and improve their skillset to give our clients the best service available. We are committed to the ongoing improvement of our staff skills and expertise.

Fire and Wire has also recently undertaken Management System ISO 9001:2015 Quality, ISO 14001:2015 Environmental, ISO 45001 Health & Safety to add further to our commitment to be an industry leader.





## OUR MISSION

To become industry leaders in providing the best fire and safety protection services in Victoria.

## OUR VISION

To provide high-quality fire and safety service and maintain long term relationships with our clients.

## OUR VALUES

Honesty – We believe in providing transparent, trustworthy and reliable services to our clients.

Integrity – We are passionate about what we do and are committed to providing services that exceed clients' expectations.

Quality – We only use and recommend the best products available, to ensure we maintain our high standards.

Relationships – Our clients are our top priority, and we believe in building long-lasting and strong relationships.

Communication – We believe in transparency and clear communication to ensure a safe solution that meets clients' budgets and time frame.





## OUR CAPABILITIES

- Adhere to Australian Testing Standards AS 1851-2012
- Workplace Health and Safety Management
- Risk management
- Warranty and Compliance
- 24/7 Service with 365 days a year availability for after hours emergencies.
- Online real time portal for clients



## Melbourne's trusted fire system maintenance team

Fire and Wire have a team of dedicated specialist service technicians with years of experience who enjoy customer interactions. Our Technicians are highly trained, ESI Accredited and active in the ESI portal. Our transparent servicing and reporting will reassure you that you have chosen the right service provider. We provide live reporting so you are up to date with the state of your site whilst our technicians are on site.

### 24 hour On Call Emergency Service

Our Emergency after hours service operates on a 24 hour, 365 day basis. All after hours calls are answered by our on call technicians that can access all site information and able to attend to all your after hours needs. After hours are anytime outside our normal business hours which are Monday to Friday 8am to 5pm.

### Building and Workplace Fire Extinguisher Training

We have many years experience developing and delivering personalised training tailored specifically to workplaces and buildings. Working with you, we will deliver a well-structured and compliant Emergency Management Plan for your facility and personnel. We can also update or provide new evacuation drawings for your facility.

### Commercial business fire protection

If you manage commercial premises, then you need a trusted fire protection team who understands the sophisticated and sensitive nature of your business. Whether it is a data center, government building, medical facility or other high-level security setting, we can help install, assess, and maintain your workplace's fire safety systems with complete confidence.

### Compiling Australian Essential Services Maintenance Reports

Fire and Wire use independent reputable audit companies to make sure your AESMR's are completed and compliant. Auditing our own work and then issuing an AESMR is just wrong. Knowing the reporting is done independently gives you peace of mind. As part of an annual maintenance package we can incorporate the audit company's fee with our annual maintenance contracts.







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