

### CAPABILITY STATEMENT

RESIDENTIAL & COMMERICAL FACADE SOLUTIONS

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#### **ABOUT US**

Innate Facade's foundation in building and meticulous craftsmanship remains at the core of our values as we look to grow as a leading facades project delivery service. Our exceptional commercial and residential building projects have led to our evolution as a niche facades installer focused on delivering beautiful and enduring facades for our clients. This passion for constructing high-quality facades have allowed us to diversify into interior facades, supply and remedial projects.

"With over 20 years of industry experience, our client-oriented approach, diligent project management and high-performance teams allow for the seamless execution of each project. This coupled with the use of first-class suppliers, guarantees superior craftsmanship and reliable service."

Vince Musico
Managing Director



### PROJECT IMPLEMENTATION OVERVIEW

Our streamlined operational process guarantees top-notch delivery throughout each construction stage. We advocate early project involvement, offering feasible solutions and addressing variables to enhance project viability.



#### **Customized Package Design**

We tailor packages to suit specific masterplans, offering various customization options and providing transparent pricing for estimation and sales.



#### **Efficient Purchase Order Process**

We submit Purchase Orders (POs) with any necessary amendments, aligning them with an estimated start date to seamlessly fit into the builder's project timeline.



#### **Streamlined Inventory Management**

We ensure stock availability and reservation based on received POs.



#### **Subcontractor Assignment**

Qualified subcontractors are assigned to the project.



#### **Internal Alignment with Innate**

Coordinate with Innate for streamlined project execution, offering optional customer consultations at the builder's location and flexibility for owner consultations at the showroom for customization requests.



#### **Project Booking and Lead Time**

Projects are booked with a minimum lead time of 6-8 weeks, typically after the slab is laid.



#### **Quality Assurance (QA) and Sign-Off**

We conduct QA processes and obtain sign-off with our supervisor.

# CAPABILITY AND EXPERTISE

#### **Residential & Commercial Solutions**

#### **Project Management**

We bring experienced and optimised project management and reporting systems to ensure projects are delivered within budget and of the highest quality. Our team has a proven track record of successfully managing trade contractors ensuring projects are delivered and coordinated proficiently.

#### **Design & Construction**

Our design and construction allows for the successful delivery of the project without compromising on durability and risk of mediation. This process has been improved to provide expert advice on constructability as well as time-saving and cost opportunities. Our team is well informed and works harmoniously from the early stages of the design phase.

#### **Installation**

Our extensive experience specialising in facade systems allows us to offer construction solutions to clients seeking facade installation. Our expertise mitigates future challenges caused to project delivery by the separation of design and install. This provides a greater certainty towards the management and allocation of risk, while utilising our teams knowledge.



# CAPABILITY AND EXPERTISE

#### **Residential & Commercial Solutions**

#### **Facades Supply**

Our long standing partner relationships and large supplier base gives us access to a strong material supply chain that provides a favourable combination of product range, quality, supply time and cost. Our partnerships with Australia's largest facade manufacturers gives us the capacity to arrange for products to be delivered to any site.

#### **Remedial Works & Maintenance Packages**

We provide critical rectifications, refurbishments and restorations to building facades to ensure durability while returning it to a functional and safe state. We also offer professional maintenance packages such as gurney treatments and color-retaining applications to ensure a consistently well-kept and durable exterior.

#### **Interiors & Garage Doors**

We provide interior facade solutions focused on modular and transparent facades that are functional and aesthetically pleasing. We also offer a diverse range of styles and materials to suit client garage door preferences. Our skilled team ensures precise installation, optimal functionality, and durability, providing a complete solution to round out the facade.



#### **QUALITY ASSURANCE**

Innate Facades specialises in the installation, design and supply of facades whilst maintaining Quality Assurance, Safety, Environmental and Professional standards. To ensure that our quality management objectives satisfy the expectations of our clients and other interested parties, we have implemented a company wide Quality Assurance policy.

#### Our Company Quality Management strategies include:

- Provide quality workmanship by trained and committed professionals
- Provide ongoing and up to date education and training for all employees
- Consult regularly with employees and other parties to improve decision making on important matters
- Provide exceptional value for money using only suitable products and materials
- Provide excellent service and reliability

- Ensure non-conformances are investigated thoroughly and reported in cohrence with the requirements of this plan
- Distribute quality assurance information and policies to all employees and other parties
- Provide sufficient resources to ensure quality management remains an integral aspect of the company
- Satisfy and exceed our clients requirements as well as industry specific regulators



# ENVIRONMENTAL MANAGEMENT

Innate Facades understands the impact corporations can have on climate change. That's why we've committed to undertaking all activities in an environmentally responsible manner. To aid in managing any risk that may impact the environment we've committed to the following environmental management strategies:

- Communicate the significance and high priority of environmental management across all senior staff.
- Actively address matters that may affect environmental performance at sites where Innate Facades is responsible.
- Raise awareness and provide training for our employees and management to complete their tasks in a competent and safe manner.
- Consult regularly with employees and proactively ensure consistent and effective improvement of environmental controls within the scope of their daily activities.
- Ensure all employees contribute towards avoiding or minimising environmental impact in day-to-day work activities.
- Reduce and recycle waste materials where possible and dispose of waste material responsibly.
- Monitor and report all incidents to management so that the appropriate action can be undertaken to minimise further risk or recurrence.



### 2024

### PARTNERS & ASSOCIATIONS











**PlastaMasta** 











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