



Finish Care Information & FAQs

Caring for finishes

Iver products are made using the highest quality materials and leading-edge manufacturing and finishing techniques. Iver's range includes unique, hand crafted finishes, which may vary from product-to-product due to the artisanal processes involved in creating them. The patina of these finishes will change with use over the life of the product, thereby adding character to the item. Other plated and powder coated finishes should maintain their original appearance.

What is Iver hardware made of?

All Iver products are made from high-quality, brass.

Will my products rust?

No, Iver products will not rust. Brass is an alloy made up of copper, zinc, and other elements. As it does not contain iron, it does not rust. While brass does not rust, it will over time (depending on the finish) begin to patina and develop unique depths of colour. Please refer to the Finishes page 9-10 to discover Iver's full range of finishes and their durability.

What are Iver's unique finishes?

Iver's distinct range of available finishes are created using diverse methods, from delicate hand-ageing to leading-edge plating techniques, resulting in aesthetically beautiful and durable finishes for a wide range of interior styles. Explore Iver's finish options and find the perfect complementary palette for your home.

Can there be variances across finishes?

Iver utilises various methods to create a range of distinct finishes. Some of these finishes are processed individually by hand, creating something truly unique and special. While Iver's platers strive to provide consistency, variations are to be expected due to the complexity of the hand-ageing process involved in producing these unique finishes.

How do I look after my Iver hardware?

Regular cleaning with a soft damp cloth will help maintain the integrity of the finish; the product should be dried with a soft dry cloth immediately after cleaning. To maintain the appearance of lacquered products, ensure the protective coating remains intact by keeping the product dry and avoiding contact with hard objects. Do not let your product come into contact with paint thinners, masking tape or abrasives, as these may compromise the finish. Never use solvents, scourers or abrasive cleaning products on Iver hardware.

What is the warranty on my finishes?

Warranty covers any mechanical defects to our door furniture products (door levers, door knobs, pull handles, locks and latches) and any defects to a limited range of our finishes:

- Polished Chrome
- Brushed Chrome
- Polished Nickel
- Distressed Nickel
- Brushed Gold PVD

If a Warranty Product does not meet our high-quality guarantee as outlined in this warranty, we will, at our sole discretion, replace (or replace with the nearest matching product if the original Warranty Product has been discontinued), repair or refund the cost of the faulty Warranty Product, provided that your claim satisfies the conditions and requirements of this warranty.

View our Door Furniture Warranty Policy for Australia and New Zealand here.





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Who should I contact if I have questions about my finishes?

The Southern Design Group Customer Service Team support our customer base of distributors, builders, architects and designers. We welcome queries from members of the public through our websites and provide phone assistance.

Finish Notes

The durability and appearance of our lacquered finishes are strictly connected with the user's care. Longevity of the lacquer is dependent on day-to-day usage and a number of environmental factors. Direct application of abrasive cleaners or chemicals containing alcohol will accelerate the breakdown of the lacquer, and should be avoided.

Sensitive Finish: Brass is renowned for its beauty, but is subject to some natural discolouration over time. The unique texture of our Brushed Brass will render it more susceptible to this natural ageing process. While covered with a protective layer intended to delay the onset of the ageing process, avoid contact with hard objects. Exposure to corrosive chemicals and salt spray will accelerate its deterioration. This can result in a tarnished appearance on your Brushed Brass hardware prematurely.

General care when handling your door furniture is recommended. Cleaning with a soft damp cloth will help maintain the integrity of the finish.

What is the best way to install my hardware to protect my finish?

Please install this door hardware in the following order to ensure its warranty is not voided.

- 1. Install the door hardware on raw / unfinished door using the instructions provided.
- Remove door hardware and store safely. Do not place painters tape or masking tape over the product. The tape will damage the finish.
- 3. Paint / finish door.
- 4. Reinstall hardware.

Finish Range





Polished Brass

Tone: Warm gold

Finish: Bright reflective shine

Description: This Polished Brass finish has a distinctive jewel-like glow. Over time this finish develops beautiful variations in its colour as the polished appearance ages, giving it a distinctly timeless look. Adding a feeling of stately luxury, Polished Brass blends naturally among neutral tones and plush textures.

We take raw forged brass and apply high-speed polishing and a clear gloss lacquer to produce a mirror-like finish, that will develop over time.

Care: Clean it regularly with a damp soft cloth and be sure to keep it dry.

Caution: Take care not to damage the lacquer layer. This finish is not suitable for coastal areas, as exposure to salt air can likely cause tarnishing.



Brushed Brass

Tone: Warm gold Finish: Satin brushed

Description: Brushed Brass exhibits bright, warm tones, adding contemporary flair to our polished brass finish.

Effortlessly paired with colourful palettes or comfortable as a statement piece, the fine brushed detailing and vibrant gold hues make this finish a must-have.

To create Brushed Brass, we take forged brass and lightly linish it on a polishing wheel. A clear satin lacquer is then added.

Care: Clean it regularly with a damp soft cloth and be sure to keep it dry.

Caution: Take care not to damage the lacquer layer. Satin lacquer is not as strong as gloss lacquer, so is more easily damaged. This finish is referred to as a sensitive finish. Brushed Brass is not suitable for coastal areas, as exposure to salt air can likely cause tarnishing.



Matt Black

Tone: Deep and intense

Finish: Flat monochrome finish

Description: The always on-trend Matt Black is both highly durable and a timeless option for any space or style of home. This popular finish contrasts beautifully with lighter spaces and white tones and adds a dramatic touch to darker monochromatic designs. The pure tone of Matt Black reflects its boldness and simple beauty.

Care: Clean it regularly with a damp soft cloth and be sure to keep it dry.

Caution: It's very durable - be sure not to scratch or chip, or this will reveal the brass.



Signature Brass

Tone: Deep bronze tones

Finish: Distinctively hand-aged

Description: The unique Signature Brass finish offers beautifully rich colour, its dark undertones and golden highlights adding depth to any space. Flawless in a contemporary project, Signature Brass will also match any existing hardware that has aged and been loved over time.

We use a hand-ageing process to create Signature Brass, meaning each product has its own distinct variation and depth of colour, reflecting a mix of lighter and darker finishes. This unique finish is designed to wear and age naturally over time. Like fine wine or leather, this unique natural looking finish will age gracefully, and wear and reward you over time for a distinct look for your home.

All Signature Brass finishes feature natural variations in colour and appearance, which reflect the unique character of each piece. Exact colour matches between products or components are not guaranteed. When ordering items across categories we recommend considering these natural differences as part of the overall design approach.

Care: Clean it regularly with a damp soft cloth and be sure to keep it dry.

Caution: Take care to not damage the lacquer layer, as once this occurs the product will continue to age. Points of high contact will reveal the brass which will also age.



Satin Nickel

Tone: Warm silver

Finish: Gentle sheen

Description: With its contemporary aesthetic Satin Nickel is the perfect finish for an understated yet sophisticated look. Silver hues are balanced with the warmth of nickel to make this finish highly diverse. Stunning in a minimal-contemporary space and equally at home amongst colourful tones and distinctive textures.

Care: Clean it regularly with a damp soft cloth and be sure to keep it dry to protect the clear satin lacquer applied to this finish.

Finish Range





Polished Chrome

Tone: Cool silver

Finish: Bright reflective shine

Description: The pristine shine of Polished Chrome evokes a sense of luxury, adding a refined elegance to any space. This finish can be used across a range of design styles, standing the test of time in both contemporary and classically styled homes. A continually stylish choice, Polished Chrome blends seamlessly with other home design elements like kitchenware, taps and showers.

Polished Chrome is a very durable finish and is covered by a lifetime guarantee against corrosion.

Care: Clean it occasionally with a damp soft cloth and be sure to keep it dry to maintain its brightness and clarity.



Brushed Chrome

Tone: Cool silvery blue

Finish: Satin brushed

Description: Sleek and understated, the modern Brushed Chrome features subtle detailing and exhibits cool tones, a perfect match for all stainless-steel fittings and appliances. Brushed Chrome sits comfortably in a minimalist, industrial space, or as a muted alternative to polished finishes and colourful spaces.

Brushed Chrome is a very durable finish and is covered by a lifetime guarantee against corrosion.

Care: Clean it occasionally with a damp soft cloth and be sure to keep it dry to maintain its integrity.



Polished Nickel

Tone: Warm silver

Finish: Bright reflective shine

Description: The Polished Nickel finish is a warmer alternative to the cooler Polished Chrome, softening its appearance while maintaining a sense of luxuriousness. A refined choice, the warmer hues and glossy finish of Polished Nickel look stunning in modern and classically designed homes, bringing elegance to every space. A great match with period details, this finish complements popular home design elements like kitchenware, taps and showers.

Polished Nickel is a durable finish which can be left to age and naturally wear over time, or it can be occasionally polished and cleaned to maintain its appearance. This finish is covered by a lifetime guarantee against corrosion.

Care: Clean it regularly with a damp soft cloth and be sure to keep it dry.



Distressed Nickel

Tone: Deep silver with mottled pewter tones

Finish: Rustic textured

Description: Distinct and bold, Distressed Nickel has a beautiful worn appearance. Similar to traditional English pewter, this character-filled finish will add an authentic touch to any modern or classically styled project.

Created using traditional finishing methods, solid brass hardware is nickel-plated and aged. Each piece is then tumbled with small stones to reveal glimpses of the nickel through the finish and is coated in a satin lacquer.

Distressed Nickel is a very durable finish and is covered by a lifetime guarantee against corrosion.

Care: Clean it occasionally with a damp soft cloth and be sure to keep it dry to maintain its integrity.

Caution: Take care to not damage the lacquer layer. Points of contact will continue to wear and reveal more nickel.



Brushed Gold PVD

Tone: Warm gold
Finish: Satin Brushed

Description: Brushed Gold PVD finish combines both durability and style, making it a great choice for any interior or exterior setting, whether residential or commercial.

Solid forged brass is finished with a Physical Vapour Deposition process, where it is coated in a thin layer of hard-wearing metal, resulting in a highly scratch and corrosion resistant finish. Although PVD finishes are well known for their hardness and durability, scratches can still occur with use of abrasive materials or significant force or impact on the product.

Its resistance to coastal and moisture-rich environments ensures a long-lasting finish that will withstand the elements.

This highly durable finish is covered by a lifetime guarantee against corrosion.

Care: Clean it regularly with a damp soft cloth.

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