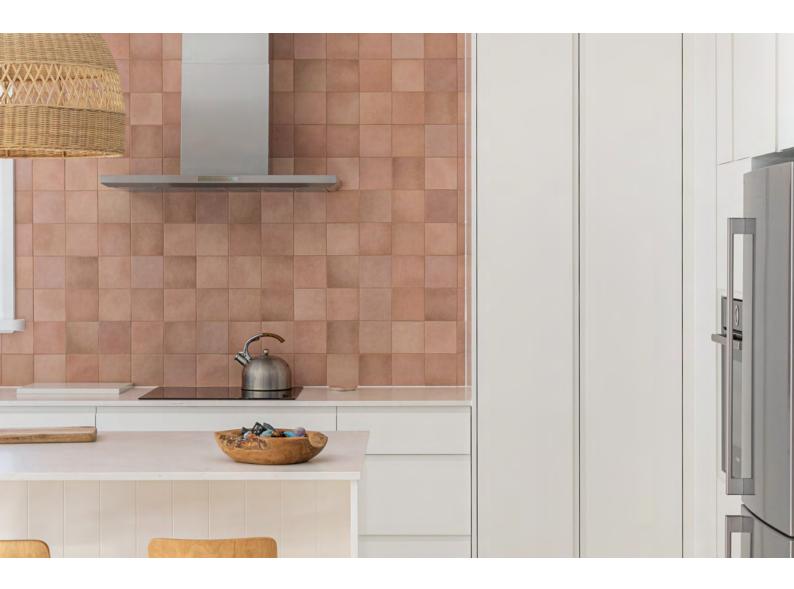


Meet Repose

Your full-service joinery design, supply and installation partners.





At Repose, creating spaces that balance form and function is what we do best.

ABOUT US

Backed by over 20 years of experience, our team are experts in crafting custom kitchens and joinery that blend durability, functionality and exquisite design. Based on the Northern Beaches, we service clients across Sydney to deliver bespoke designs and joinery made-to-order right here in Australia.

GET TO KNOW THE TEAM

Led by Matt Tomkins, Repose is a small but rapidly growing team of experienced professionals handpicked for their specialist skills and technical expertise. We'll take the reigns of your custom kitchen or joinery project and deliver a top-notch service that exceeds your expectations.

WHY YOU'LL LOVE WORKING WITH US

END-TO-END SERVICE

We're here to guide you through the entire process and will be your single point of contact from start to finish. Skip the hassle and headaches of figuring out what tradies you need to book and tap into our network of trusted experts. From trades management to design to stone supply and beyond, we offer an all-inclusive service.

TRUSTED EXPERTISE

Custom kitchens and joinery is our sole focus. Our team are collaborative, experienced and attentive, here to walk you through your options and proactively problem-solve to ensure your desired outcome. No matter the size of your space or your unique design goals, you're in safe hands with us.

EXCEPTIONAL RESULTS

We're committed to delivering high-quality spaces at an affordable price. Throughout the process, our team is always looking for ways to add value, from personalised plan presentations to life-like renders. Expect a professional, high-touch service with care and attention poured into every project.

DON'T TAKE OUR WORD FOR IT

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Matt and his team did a fantastic job of installing our kitchen. The cabinetry and finishes were exactly what we had hoped for. The job went to schedule with no delays. Highly recommend them to anyone looking to renovate their kitchen!"

((

Matt and the team at Repose were great to work with, so professional and knew exactly what we were after. They did such an amazing job on our kitchen that we're also using them for our walkin wardrobe."

- TARYN D.

- ALLY T.

Explore our custom joinery services

THINK WE JUST TRANSFORM KITCHENS? THINK AGAIN.

Across all corners of your home, we can elevate your space with custom joinery crafted to suit your unique needs. From innovative storage solutions to stylish design elements, we'll work collaboratively with you to help you maximise your home.

KITCHEN

Replace those cabinets, wrangle those junk drawers and maximise your kitchen storage without compromising on aesthetics.

LAUNDRY

From cosy laundry nooks to cluttered laundry rooms, let's reimagine your space with handy shelving, cupboards and custom joinery.

BEDROOM

Elevate your bedrooms with bespoke built-in wardrobes that perfectly balance practicality and modern design.

BATHROOM

With a custom bathroom vanity, you'll score that perfect vanity you can't find anywhere else and will never have to fight for space on the bathroom counter again.

LIVING

Transform your living spaces and organise cords, games and electronics once and for all with a stylish and practical TV unit.

OUTDOOR

Impress your guests with a custom outdoor kitchen, perfect for alfresco entertaining all year round.

CUSTOM

Can't find what you're looking for? Chat with our team to build a bespoke design suited to your unique space.

COMMERCIAL

Looking to elevate your office, shop or commercial space? Get in touch with our team to secure a custom joinery quote.







What the journey looks like

We can't wait to bring your custom designs to life. While every project is unique, we want to ensure you know exactly what to expect when working with us.

PHASE 1: CONSULTATION

Whether we meet on-site or at our Mona Vale showroom, expect an in-depth conversation to gather the initial details needed to prepare a cost estimate. You'll also have the chance to explore and compare material samples, allowing us to get on the same page and realise your design goals.

PHASE 2: **ESTIMATE**

With a clear vision for your project, we'll provide a detailed cost estimate. Our goal is to ensure cost transparency and align our services with your budget, offering a detailed breakdown of everything from materials to labour and beyond.

PHASE 3: ON-SITE MEETING

Once the estimate is accepted, our team will arrange a convenient time to meet you on-site. During this visit, we will take measurements, confirm materials and clarify your preferred finishes.

PHASE 4: **DESIGN**

We'll start by arranging a design consultation meeting to discuss your design goals, desired materials, colour scheme, and more. This will allow us to create your detailed bespoke design plan.

This is followed by one of our client's favourite parts of the process: our plan presentation. We'll invite you into our showroom for a comprehensive meeting, where we will share bespoke life-like renders and a premium bound plan presentation customised to showcase the colours, materials, and appliances you've selected. We'll walk you through every component of the space, ensuring you can picture exactly how your new space will look and function.

PHASE 5: **DESIGN ADJUSTMENTS**

Want to tweak your design? During our design presentation, we'll gather any adjustments you'd like to make after reviewing the initial plans. Rest assured, we're open to accommodating changes right up until you sign off on the plans to ensure the space aligns with your design goals.

PHASE 6: QUOTE FINALISATION

Using the final approved plans, we'll finalise your project costing. This allows you to move into the production phase with full confidence in the final price and knowing exactly how much you'll pay in each instalment.

PHASE 7: **PRODUCTION**

Now, it's time to kick into construction. During the production phase, we'll complete a final check measure, schedule the installation of your custom joinery, organise all the appropriate tradespeople, and keep you up-to-date to ensure your project is delivered to your ideal timeline.

PHASE 8: INSTALLATION

Installation day has arrived. Our skilled team (along with any relevant tradespeople) will work diligently to bring your custom joinery to life. After installation is complete, your new space is ready to enjoy.

The investment

We're thrilled you've chosen Repose to bring your dream space to life. We're passionate about accuracy and transparency, which is why we've mapped out the payment schedule ahead.

YOUR PAYMENT SCHEDULE AT A GLANCE

5%

INSTALMENT 1 DEPOSIT

Upon accepting our cost estimate, we kindly request an initial 5% deposit to be paid to initiate the project and allow us to secure a site measurement visit.

45%

INSTALMENT 2 PRODUCTION

Upon completion and sign-off of your design plans, a 45% payment will be required prior to production. This covers the costs of constructing your custom joinery and design elements.

40%

INSTALMENT 3 DELIVERY

When your project is ready for installation, a 40% payment will be required prior to delivery. This payment covers the costs of installation, quality assurance and organising other trades.

10%

INSTALMENT 4 COMPLETION

Upon the successful completion of your project, a final payment of 10% will be made to ensure the design meets your expectations and specifications.

HOW TO MAKE A PAYMENT

Our payment terms are 7 days, with due dates clearly marked on each invoice. Payments are made by direct debit.

Overdue payments can cause delays in your project's delivery timeline, as we won't be able to move to the next phase until the appropriate payment instalment has been made. Plus, keep in mind that overdue payments will incur interest charges.



How we ensure a seamless handover

We're here to help, even beyond the completion of your project. From keeping your joinery in top condition to understanding warranty periods, here's what to keep in mind post-installation.

MAINTENANCE

To keep your joinery and materials looking their best, we suggest you:

- Use warm soapy water with a mild detergent and a damp, clean cloth to clean most surfaces in your kitchen on a regular basis.
- Avoid using the same cloth to clean your dishes and clean surfaces, as oils and other contaminants can easily be transferred.
- Avoid overloading the pantry and cabinet accessories with heavy items, particularly on the top shelves.

Depending on your project, we may also share helpful care guides from the manufacturer to help you maintain things like stone tops, cabinet surfaces and other accessories.

WARRANTY

At Repose, we will guarantee joinery materials will be free from defects and workmanship issues for a period of 10 years from the date of installation. The warranty conditions set out above are not valid until all monies due and payable to Repose have been paid by the customer in full. Please see our Warranty information page on our website for further information.

It is important to know that almost every part of your new space will have a warranty period covered by Repose or the company it was sourced. This includes but is not limited to bench tops, Polytec surfaces, electrical work, hardware and accessories. In the event of any issues, please ensure we are the first point of contact.

Repose will not reimburse for third party bills in the event that we were not contacted regarding an issue. We want to ensure that repairs are completed properly and that you are not unnecessarily out of pocket for replacements or repairs. We are happy to source warranty information for any of the products supplied during our work.

ARISING ISSUES

We work hard to ensure your project is completed to the highest standard. Unfortunately, sometimes with so many moving parts (literally and figuratively), unforeseen issues can occur.

If we spot an issue during the installation process, we will advise you immediately and provide our best solution options in a timely manner. We do ask for your understanding and acceptance if something needs to be remade. While this can take time, we will endeavour to complete it as quickly as possible without compromising on quality.

In the event an issue arises following installation, we implore you to let us know as soon as possible and allow us the time to present a solution to you. Your satisfaction is our end goal so we hope to work together to make sure that happens.

Your questions, answered

Q. DO YOU ONLY CREATE KITCHENS?

No, we design, supply and install all types of joinery such as kitchens, laundries, wardrobes, vanities, and other custom cabinetry. In fact, we even transform commercial spaces with custom joinery.

Q. IS YOUR CABINETRY LOCALLY MADE?

Yes! Our cabinetry is made locally on the Northern Beaches in Sydney.

Q. CAN YOU REMOVE OUR OLD KITCHEN?

Yes, we can arrange for the demolition and removal of your old kitchen by a professional team. The cost varies depending on the size and complexity of the process. Individual prices will need to be arranged per project.

Keep in mind that there may be visible marks left behind from the old kitchen, such as gaps in skirting boards or paint. While Repose does our best to cover these scars with the new kitchen design, a finishing team may need to be arranged once the project is complete.

Q. DO YOU ORGANISE PLUMBING, ELECTRICAL, STONE OR OTHER TRADES?

We have a trusted group of trades that we can coordinate for your project. As we all work together frequently, it makes for a smooth and stress-free installation process all around. If you wish to use your own trades, this is also possible, and we can still coordinate with them.

Q. I HAVE RECEIVED A QUOTE THAT IS CHEAPER THAN YOURS. DO YOU PRICE MATCH?

A quote can vary highly depending on the inclusions and exclusions. We are confident that our prices are consistently competitive and take into account the level of service and quality of the products we supply.

We are happy to discuss any pricing discrepancies and to look over the quote you received to make sure we are comparing apples with apples, as often you will find that it is actually apples and bananas.

GOT ANOTHER QUESTION FOR US?

GET IN TOUCH WITH OUR TEAM ON 02 9940 2091 OR AT CONTACT@REPOSESYDNEY.COM.



Get in touch

WE'RE HERE TO HELP AND CAN'T WAIT TO BRING YOUR PROJECT TO LIFE.

W: www.reposesydney.com VISIT US:

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